Culture, Consumption and Marketing MARK 70550

Professor John F. Sherry, Jr. Mendoza College of Business MCOB 308A jsherry@nd.edu Module Three 2016 Office Hours: TR 4:00-5:00 Office Phone: 631-9107 http://www.nd.edu/~jsherry/

Required Texts:

Cultural Strategy, Holt, D. and Cameron, D. *The Culture Code*, Rapaille, Clotaire

Recommended Texts^{*}:

The Global Code, Rapaille, Clotaire Primates of Park Avenue, Martin, Wednesday Satin Island, McCarthy, Tom The Unwinding: An Inner History of the New America, Packer, George Cultural DNA: Then Psychology of Globalization, Bains, Gurnek Status Update; Celebrity, Publicity & Branding in the Social Media Age, Marwick, Alice The Cultural Intermediaries Reader, Maguire, Jennifer and Julian Matthews Cuba: The Struggle for Consumption, Pertierra, Anna Consumer Culture in Latin America, Sinclair, John and Anna Pertierra It's Complicated: The Social Life of Networked Teens, Boyd, Danah China's Millennials: The Want Generation, Fish, Eric Spreadable Media, Jenkins, H., S. Ford and J. Green The Upcycle, McDonough, William and Michael Braungait Pink Globalization, Yano, Christine How to Watch Television, Thompson, Ethan and Jason Mittell The Noodle Narratives, Errington, F., T. Fujikura and D. Gewertz Advertising, the Media and Globalization, Sinclair, John Critical Pedagogies of Consumption, Sandlin, J. and P. McLaren Authentic, Banet-Weiser, Sarah How Much Is Enough? Skidelsky, R. and E. Skidelsky Winning the Story Wars, Sachs, Jonah Brand Thinking, Millman, Debbie Globalization From Below, Matthews, G., G. Ribeiro and C. Vega The Paradise Suite, Brooks, David Millennials and the Pop Culture, Strauss, William and Neil Howe Brandjam, Gobe, Marc Ourspace, Harold, Christine Buying In, Walker, Rob Brand New China, Wang, Jing Brand Hijack, Wipperfurth, Alex

*Life-long learning, student-requested

Course Description: (see <u>http://business.nd.edu/marketing/academics/</u> for elaboration)

This course will help you understand marketing as a subtly interlocking psychosocial and biocultural system. Using conceptual vehicles such as ecology, communication and meaning, you will explore the interpenetration of instrumental and expressive behaviors characteristic of stakeholders engaged in creating and circulating resources.

Learning Objectives

The conscientious, diligent and insightful student completing this course will be able to:

- 1. Discriminate between the components of marketing behavior and integrate them into an interpretive frame;
- 2. Describe the relationship of marketing behavior to the range of other human behaviors;
- 3. Broaden the concept of marketing (and its theory and nomenclature) beyond traditional disciplinary boundaries;
- 4. Implement knowledge gained through the course by developing informed, enlightened patterns of personal consumption and managerial practice.

Course Philosophy

It is critical that you recognize the perspective of marketplace behavior that you have developed as a result of life experience, formal educational training and professional aspiration. It is also essential that you adapt that perspective to the marketing environment so that you evolve insight that is systematic, interesting, ethical and able to be implemented. Toward these ends, I'd like you to pay careful attention to your reactions to "marketing culture" as both an observer (e.g., though your close reading of popular/trade/academic business press, your browsing of the web, your reflective exposure to marketing communications, etc.) and a participant (e.g., through your own primary experience of production, consumption, exchange, disposition, etc.). I ask you especially to become hermenauts (questers after meaning) of the ether, as you explore social media for its marketing content. I will call on you occasionally to share your musings and insights in class. Through discussion of our lived experience of marketing culture, we will hone our holistic ability to apprehend, harness and direct the forces that shape and reflect this culture.

Policy and Procedure

Participation and Attendance: The class will observe a lecture and discussion format. You are expected to prepare for and contribute to each session. Class work will complement, not duplicate, assigned reading, and will weigh significantly in your project analysis. Case studies and current events will be used as a way of enriching class discussion. Continuous, timely preparation will help you avoid a pre-project scramble to cover the reading. Intelligent verbal participation will influence my "judgment calls" in borderline cases. While you may bring your laptop/iPad to class, non-70550-related usage is deemed a violation of the honor code, a breach of decorum, and a measure of contempt of scholarly community for which you will be banished. You will also be banished for cell phone use (including an audible ring tone) during class.

Projects: You will complete two group projects, each of which will count for 25% of your grade. Each project will be collaborative, with students controlling most of the materials to be analyzed. Your group will select a brand not elaborated upon by Holt and Cameron. For the midterm project, you will conduct a strategic cultural analysis of the brand that assesses its current condition. For the final project, you will use strategic cultural analysis to determine the future of that brand. In each case, you will build a comprehensive electronic portfolio of archival, material and behavioral data to support your analysis. Specific format and grading rubric will be discussed in class.

Presentations: You will make two group presentations (based upon your projects), each of which will count for 15% of your grade. Specific format and grading rubric will be discussed in class.

Papers: You will complete 2 short (5 page) group papers that summarize your analysis at midterm and final time, each of which will count for 10% of your grade. Specific format and grading rubric will be discussed in class.

Peer Evaluation: You will provide a comprehensive confidential evaluation of your teammates at midterm and at the end of the module. While I trust each group to regulate its own dynamics, I will intervene as necessary to prevent the triumph of dysfunction.

Conferences: You are invited to discuss course-related issues and interests with me during the office hours listed above. In the event that our hours conflict, an appointment for a mutually convenient time may be arranged after class.

Course Schedule: The following schedule indicates specific content areas to be addressed this quarter. Rigid adherence to this schedule is not anticipated. You may regard the timetable as tentative insofar as I intend to remain flexible enough to accommodate emergent personal interests that appear fruitful. I am in the process of securing films and guest speakers, each of which may take precedence over scheduled topics.

Session	Date	Торіс	Prepare for Class Discussion	Assignment
1	1/12	Orientation	Strategy 1, Intro to Part Two; Code 1	
2	1/14	Behavioral Science & Macromarket Ecology	Strategy 2-3, Code 2	
3	1/19	Consumerism & Ethics	Strategy 4-5, Code 3	
4	1/21	Product & Service Domains	Strategy 6-7, Code 4	
5	1/26	Semiotics & Consumption	Strategy 8-9, Code 5	
6	1/28	Marcom & Meaning Management	Strategy 10-11, Code 6,	
7	2/2	Presentations	Strategy 12-13, Code 7	MIDTERM PROJECT &PAPER DUE
8	2/4	Global Cultural Flows	Strategy 14, Code 8	
9	2/9	Local Cultural Dimensions	<i>Code</i> 9-10,	
10	2/11	Subcultural Diversity	<i>Code</i> 11-12	

11	2/16	Social Class & Social Group Dynamics	Strategy 15
12	2/18	Generational Dynamics	Strategy 16
13	2/23	Presentations	
	2/26		

FINAL PROJECT & PAPER DUE