**vEOC Drill – 12 Feb 2014**

**Overview:** This is a short demo for the virtual Emergency Operations Center (vEOC). ***Your role: you are testing the virtual Emergency Operations Center. Your mission is to note any bugs that appear during the training and to rate your experiences with the trainer. You will be asked to provide feedback on these aspects in a post drill survey. For the drill, imagine that you are an emergency manager, and you are conducting training for a disaster.***

**Preface:**

Open a web browser and enter the following URL into the address bar: [www.SimEOC.org](http://216.151.208.117:8080/veoc/RegularLogin2.php). Ensure Javascript and popup windows are enabled. You also may have to download a plug-in. If asked, download and install the plug-in.

*NOTE: You may receive a note at the top of your screen stating that the browser prevented this site from opening 2 pop-up windows. If this happens, click on the Options button on the upper right hand side of the error bar and allow pop-ups for this site. Then reload the* [*www.SimEOC.org*](http://www.SimEOC.org) *page and re-login to your position.*

**Part I: The Trainee Console**

1. Start recording your screen.
2. Login in to the vEOC. Use the following username and password.

**username:**

**password:**

Once you log in, you will have the option to take a tutorial or to begin using the system. Go ahead

and begin using the system. Login using the ***Hurricane12Feb2014*** script and use the Human Services Group ***American Red Cross*** position.

Once you login, two main panels will appear on your screen, the **main panel on the left**, and **the exercise panel on the right**.

*At the top of the main panel, you will see a “logged in as” and a “script” area. If the screen does not show your position and the script below these titles, try logging out and logging in again. If you continue to receive no log in or script credentials, please contact a drill facilitator.*

***Pretend you are participating in an exercise. Tropical Storm Irish is headed toward Miami. Tropical Storm Irish is expected to turn into a hurricane in the next few days. Your job is to manage the disaster. Complete the tasks outlined in your handouts. During the course of the disaster, you will receive and respond to injects, or inputs about the disaster. When an inject is received, you will receive a red font change in your communication tools menu. Stop working on the tasks at that point and respond to the inject. Click on the red communication tool and respond to the inject/input. In response to an inject, you should create a resource request, create a mission/task, create a significant event report, update the disaster map, create a position log report, a significant event, or communicate with another agency through your communication tools. Note: you will receive 3 injects and 2 global updates during the exercise. After you have responded to an inject or global update, continue to go through the tasks in this document until it is complete.***

1. Take a few moments to go through the various options on the two panels and familiarize yourself with the system.
2. Click on a gray title bar such as “Boards.” Note how the menu collapses. Click on it again and note how it expands.
3. Click on EOC Layout. View the EOC Layout.
4. Click on Player Handbook. View the Player Handbook.
5. Click on initial status. Check the initial status.
6. Check to see if any hospitals are currently open. (under reports menu)
7. Add a new open hospital that can accommodate 100 people with 30 used beds.
8. Check to see if any roads are closed. (under reports menu)
9. Add a new road closure.
10. View the incident action plan (under references menu).
11. View the disaster map (under references menu)
12. Add a flood event to the disaster map
13. Check to see if there is any breaking news on CNN (under links menu)
14. 4 people just died. 2 more are injured. 1 more has been saved in Indian Creek Village. Update the lives data to reflect this (under reports menu).
15. Check the status of the casualties dashboard (on the exercise panel)
16. Check the status of the cost to county dashboard (on the exercise panel)
17. Post a mission/task to Animal Services in response to the following. We need immediate state assistance to establish and staff an emergency animal shelter for abandoned animals. Evacuating citizens had dropped off animals at the county animal shelter which were transferred here at Fuchs Pavilion. We have exceeded our animal holding capacity. We anticipate the need to shelter an additional 200-300 animals immediately.
18. Miami Beach EOC wants to relocate to County EOC. Submit a resource request for additional space to start the relocation.
19. Ask a question to the disaster assistant. The disaster assistant is the automated help bot. An example question is “What is an inject?” or you can also type “menu” or “What is the weather today?”
20. Check the status of your resource request. (view the resource request and see if the status changed)
21. Have a telephone conversation with the Mayor regarding the mission request you sent earlier.
22. Have a face-to-face conversation with the Logistics regarding the resource you requested earlier.

***After you have received all of your injects,***

1. Post a log of significant events that occurred during your shift.
2. Logout of the trainee console.

**Question:** On a scale of 1 to 5, with 5 being the most difficult and 1 being the easiest, rate the difficulty you experienced completing these tasks.

**Part II: Follow-up Questions**

1. What operating system are you using?
2. What browser are you using? Which version are you using?
3. What bugs did you notice in this program?
4. Are there any features that should be added to the vEOC? (e.g. a checklist of suitable actions in response to a situation, better geographical information services, additional reports).
5. Rate your experience with the user interface (very pleasant, pleasant, fair, poor, awful)
6. Comment on your experiences with the user interface.
7. Do you have any additional comments?

Thank you for your time and participation in helping to create a better virtual training center.