Administrator Mental Model

install, configure, manage, maintain, software

define user profiles and access control

update user profiles dynamically
Observer Mental Model
Scenario Manager Mental Model

import, export, manage scripts

oversee the exercise

continue exercise despite failures
Researcher Mental Model

Staff Member Mental Model
turn data collection on/off for various features of interest

manage documents
- store
- retrieve
- import
- export
- search

create, save, import, export, manage reports
- report templates
- reports
Trainee Mental Model