

NDWorks

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News for Notre Dame faculty and staff and their families

Town Hall meetings provide updates on ND Voice and University initiatives

NDVoice survey results reviewed

BY SUSAN LISTER, INTERNAL COMMUNICATIONS

At the spring Town Hall meetings held earlier this month, employees received updates on several University initiatives, including the results of the 2012 ND Voice employee engagement survey and an update on the University's Organizational Analysis & Design work and Administrative Unit Reviews.

Notre Dame's president, **Rev. John I. Jenkins, C.S.C.**, opened the town hall meetings by welcoming employees with words of gratitude and inspiration. Father Jenkins thanked staff for their continued commitment to the high standards that each is held to as an employee, including the University's core values of integrity, accountability, teamwork, leadership in mission and leadership in excellence.

"How we do our work is so important," Father Jenkins said. "We are each an important part of the University's sacred mission." Father Jenkins also spoke to the importance of communication. "Communication is essential," he said. "Not only speaking to one another, but *listening* to one another. We must give time to communication, and that's one of the reasons why the ND Voice survey is so valuable to us. ND Voice is our effort to listen to what you have to say."

In his update on the ND Voice results, **Bob McQuade**, vice president for human resources, indicated that the overall survey participation rate increased to 78 percent, an improvement over the 70 percent completion rate in 2010, and that scores improved in every major category since the first survey was taken in 2006. Survey results compared favorable, neutral and unfavorable ratings on a variety of questions.

"Overall, we are pleased with the survey results," McQuade said. "It's

important to note that unfavorable scores decreased in 77 of 79 questions from 2010, which indicates that focused efforts for improvement can bring about change."

University scores have improved steadily in several categories, including **Accountability, Respect and Fairness** and **Immediate Manager**—and the University seeks further improvement. In the area of **Accountability**, McQuade noted that annual performance reviews reached a 91 percent completion rate, an all-time high. "However, our goal is 100 percent completion. Every employee deserves to have a candid conversation each year with his or her manager about their performance," he said. McQuade added that improving the quality of the reviews is necessary as well.

To foster **Respect and Fairness** and create an environment where employees are encouraged to speak up, Executive Vice President **John Affleck-Graves** has started open one-on-one sessions where employees are given the opportunity to speak personally with him and share their thoughts on current issues. To improve scores in the **Immediate Manager** category, more than 500 managers have taken part in the University's Leading with Impact program or Front Line Supervision training programs. HR has committed to ensuring that any individual who manages employees at the University receives appropriate manager training.

In addition, Upward Feedback, a pilot program allowing employees to rate their immediate supervisor, was launched with 263 staff invited to provide input on 50 managers to date. McQuade indicated that the Upward Feedback program has been successful in helping to identify areas of opportunity with managers and supervisors. The program will be launched this year in the executive vice president areas, and McQuade expects the program to be distributed more broadly throughout the University next year.



Affleck-Graves

McQuade also noted that this year's survey results indicated a need for enhanced communication. "Improving communication throughout all levels of the University will be our primary area of focus for 2013-2014," he said. "We believe that with improved communication, we will gain dividends across a variety of engagement categories in the future."

Affleck-Graves provided an update on the University's Organizational Analysis & Design (OAD) work and Administrative Unit Reviews (AUR).

The objective of OAD reviews is to create an effective and efficient organization in which it is easy for employees to be successful in support of University goals. The teams involved in these reviews include the unit leader, a governance team of key campus stakeholders who advise the leader and a change team from within the division that gathers the data and makes design recommendations.

Ten departments have undergone OAD reviews, which include data gathering, followed by a high-level design plan and finally a detailed design that establishes the most

effective structure for a high-performing team.

Seven additional departments are currently involved in OAD reviews: Athletics, the College of Engineering (support staff), Facilities Design & Operations (Maintenance), Internationalization, Kellogg Institute, OIT and the School of Architecture.

Affleck-Graves described AUR work as a process to "inventory the work we do as a division, and understand what we do well and where the areas of opportunity are. This is not a strategic plan," he explained. "Our goal is that every unit on campus will undergo an Administrative Unit Review over the course of a seven-year period."

AURs have been completed for five areas of the University, and four additional areas (Housing, Budget & Planning, HR Shared Services and Space Management) will undergo reviews during spring/summer 2013.

Affleck-Graves also encouraged employees to continue to take advantage of initiatives to bring about change, such as Bright Ideas (evp.nd.edu/bright-ideas). More than 225 ideas have been submitted since

Bright Ideas launched in September 2010, and several submissions have been implemented, including a new sidewalk along Holy Cross Drive behind Lewis Hall and drop boxes on campus for St. Michael's Laundry.

Affleck-Graves finished the town hall meeting by introducing a new customer service training program launched for the University, Creating Amazing Moments the Notre Dame Way. This new program illustrates many ways our employees make Notre Dame the special place that it is, and offers ideas for ways these concepts can be applied in each department across campus. This was illustrated with a brief video from President Emeritus **Rev. Theodore M. Hesburgh, C.S.C.**

To watch a video of the town hall meeting or to read a list of questions asked by employees and the answers that were provided at the meetings, visit evp.nd.edu/town-hall. The complete list of questions and answers will also appear in the March issue of NDWorks, which will be available March 21.

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University website moves to the cloud

Offers cost savings, increased availability

BY LENETTE VOTAVA, OIT

The University website (nd.edu), one of Notre Dame's primary means of communicating with the Notre Dame family and the world, moved into the cloud in early January.

A joint effort between the Office of Information Technologies (OIT) and University Communications resulted in the decision to migrate the Notre Dame website to the Amazon Web Services (AWS) system.

Visitors to the Notre Dame website are now being served by systems located in three separate Amazon.com data centers.

The University benefits in four ways from this move:

- **Automatic scalability**—the website will automatically increase its capacity based on increased visitor traffic. The BCS National Championship caused traffic to nd.edu to spike to five times its normal level, and the Amazon infrastructure automatically added more servers to meet the increased demand, and then removed those servers once traffic returned to normal levels.

- **Increased availability**—the main Web pages and key components of the list (i.e., emergency.nd.edu) are published from three different AWS data centers in the eastern region. This ensures nd.edu will keep working if services at any one data center or here at Notre Dame were to become unavailable.

- **Simplicity**—AWS provides simple access to highly complex information

technology, allowing University Communications and OIT staff to spend their time on other areas that add value.

- **Cost savings**—When the AWS system automatically adds needed capacity, the University is charged only for capacity actually used. This prevents the University from having to purchase hardware for peak demand levels that only happen occasionally.

If you didn't notice the change, you're not alone—the experience for anyone visiting nd.edu is exactly the same. Both University Communications and the OIT are pleased with the success of this project. The move to Amazon Web Services is a first step in a cloud strategy that will identify ways to leverage cloud-based technologies to enhance University systems and services.

Java flaw exposes computers to attacks



Utilize patch, safe browsing habits on PCs and Macs

LENETTE VOTAVA, OIT

Virtually all computer users who browse the Internet use Java software. It is usually found as a plug-in on Internet browsers, including Internet Explorer and Firefox.

The Java software (including Java 7 Update 10, Java 6 Update 37 and earlier versions) contains a flaw that can allow a remote attacker to take over your computer, steal your data and/or perform other malicious activities. The attack is reported to work on any Web browser with Java enabled (Internet Explorer, Firefox, Safari and Chrome), and on Windows, Mac OS and Linux computers.

How can you protect your computer? The best course of action is to remove Java, but many Internet sites still rely on it. If you're like most people and use Java, just download the most recent Java patch.

For your home computer, upgrade to the latest release, Java 7 Update 11. It can be found at www.java.com/en/download/index.jsp. For your work computer, please contact your departmental IT support person to update your system.

Installing the Java patch on your computer doesn't mean that it is COMPLETELY safe from a potential attack. The best way to protect your computer during daily use is to disable the Java plug-in in your Web browser when it's not needed.

Disabling the Java plug-in will prevent you from using several University applications, including Concourse, Banner and Sakai. When you need to access these applications, it is recommended that you choose one browser with Java enabled to work only with University applications. Then choose a different browser (with Java turned off) for browsing the Internet.

If you choose to browse the Web with Java enabled, please follow safe browsing habits:

- Only visit TRUSTED SITES with browsers that have Java enabled.
- Have the most recent ANTIVIRUS SOFTWARE running on your computer. You can download it at <http://oit.nd.edu/software-downloads>.
- BE CAUTIOUS when visiting unfamiliar websites.
- Update your computer's OPERATING SYSTEM AND SOFTWARE, and allow it to reboot when it asks you to complete the update.
- Turn your browser's pop-up blocker ON.

For instructions on disabling Java for Firefox, Safari and Chrome browsers, visit <http://krebsonsecurity.com/how-to-unplug-java-from-the-browser>.

Unfortunately, Internet Explorer does not have an effective means of turning off Java.

Please contact the OIT Help Desk, 631-8111 or oithelp@nd.edu, if you have questions.

Domer Dollars now accepted off campus

Eight local merchants join pilot program

BY COLLEEN O'CONNOR, FOR NDWORKS

Domer Dollars, those convenient electronic funds that turn your campus ID card into a debit card, are no longer limited to campus purchases. Early in January, a pilot program was rolled out, inviting selected off-campus merchants to partner with Notre Dame in extending use of the ID card.

To date, eight well-known eateries have accepted, taking the opportunity to tap into a new market of potential customers. They are **Biggby Coffee, Chipotle, Domino's Pizza, Einstein Bros. Bagels, Five Guys, Jimmy John's, Let's Spoon** and **Papa John's**.

The expansion of Domer Dollars to off-campus merchants is in response to requests from student government, as well as ImproveND surveys.

Domer Dollars eliminate the need to carry cash or other cards. Unlike a credit card, there are no debts, no interest charged and no monthly bill. A Domer Dollars account statement is sent to your Notre Dame email

address each month. Additionally, Domer Dollars do not expire. Your balance is carried forward as long as you are a Notre Dame student or employed by the University.

Deposits to the card can be made electronically by going to **DomerDollars.nd.edu**, or in person with exact cash or check at the Card Services Office located in the lower level of the South Dining Hall, north entrance.

According to **Scott Kachmarik**, director of auxiliary services, "As the pilot program continues to evolve, we will look to partner with other merchants throughout the South Bend/Mishawaka area later this spring and summer. We believe there is a lot of potential for significant expansion of this secure and easily accessible method of payment for our faculty, staff and students as well as opportunities to partner with local merchants."

The off-campus extension of Domer Dollars is a first step in a planned reorganization of



Notre Dame's Card Services program. "We are looking to develop, implement and market a new campus ID card system in collaboration with other departments that will result in a one-card concept," says **David Harr**, associate vice president for auxiliary operations. "By merging all ID card functions and services, faculty, staff and students gain more efficient and convenient use of their card."

For regular announcements and information, "like" Domer Dollars on Facebook at Notre Dame Domer Dollars.



INTERNAL COMMUNICATIONS

Tools to Keep You Informed

NDWorks



NDWorks, the faculty/staff newspaper, is published by University Communications. The deadline for copy is 10 business days before the following 2012-2013 publication dates: July 19, Aug. 16, Sept. 13, Oct. 11, Nov. 8, Dec.

6, Jan. 10, Feb. 21, March 21, April 18, May 23.

Download a PDF of the current issue or obtain PDFs of back issues by clicking the "NDWorks Archive" tab on today.nd.edu.

Today@ND



Today@ND (today.nd.edu), the University's internal communications website for faculty and staff, offers news and features, University-wide announcements and other information of interest to faculty and staff.

The Week@ND



The Week@ND, a summary of the week's events and opportunities, arrives by email every Monday morning. The latest issue is also available on **Today@ND**, today.nd.edu. Submit events to theweek@nd.edu by noon Thursday of the week before the event.

Calendar



The University Calendar, calendar.nd.edu, provides a list of campus events by day, week or month, as well as by category (arts and entertainment, athletics). Categories or individual events may be downloaded directly into your Outlook or Google calendar. We welcome your comments and suggestions!

Contact NDWorks/Today@ND Managing Editor **Carol C. Bradley**, 631-0445 or bradley.7@nd.edu, or submit a comment or story idea via the "Contact Us" tab on Today@ND.

Like Us!

University to be part of \$194 million university research center network

Will focus on next-generation microelectronics

FROM THE COLLEGE OF ENGINEERING

Notre Dame has been selected to lead one of six new university microelectronics research centers that will share \$194 million in funding from the Semiconductor Research Corp. (SRC) and the Defense Advanced Research Projects Agency (DARPA) to support the continued growth and leadership of the U.S. semiconductor industry.

Notre Dame's center is titled the Center for Low Energy Systems Technology (LEAST).

SRC, the world's leading university-research consortium for semiconductors and related technologies, and DARPA as part of the Department of Defense, will administer the new Semiconductor Technology Advanced Research Network (STARnet) program. Over the next five years, \$40 million will be dedicated annually to the program, with each center receiving about \$6 million.

The STARnet program also will include centers led by the universities of Michigan, Minnesota, Illinois Urbana-Champaign, UCLA and University of California Berkeley.

"STARnet is a collaborative network of stellar university research centers whose goal is to enable the continued pace of growth of the microelectronics industry, unconstrained by the daunting list of fundamental physical limits that threaten," says **Gilroy Vandentop**, the new program director.

Alan C. Seabaugh, professor of electrical engineering, Frank M. Freimann Director of the Midwest Institute for Nanoelectronics Discovery (MIND) and associate

director of the Center for Nano Science and Technology, will lead the LEAST center.

"One of the greatest challenges facing our technological world today is the amount of energy consumed by electronics of all types, and the new Low Energy Systems Technology Center led by Alan will lead to new devices, circuits and architectures that consume considerably less energy," says **Peter Kilpatrick**, McCloskey Dean of Notre Dame's College of Engineering. "Alan and his team are making an enormous contribution to the world of the 21st century."

LEAST will explore new concepts for dramatically lowering the power requirements for electronics.

"Today's integrated circuits are limited by power dissipation," Seabaugh says. "Anyone with a laptop feels the power dissipation as heat. In our data centers, this heat requires an extensive and costly cooling system, which drains power from the grid. Heat now prevents us from packing more transistors onto a computer chip. The mission of LEAST is to discover devices which will run cooler and pack tighter. This will change the rules currently limiting how many transistors we can put on a chip and how fast we can operate them."

The LEAST research team will consist of 26 researchers from Notre Dame and nine other universities: Carnegie Mellon, Georgia Tech, Purdue, Penn State, UC Berkeley, UC Santa Barbara, UC San Diego, University of Texas at Austin and UT Dallas.

Research for Notre Dame's new Center for Low Energy Systems Technology will take place in the Clean Room and other laboratories of Stinson-Remick Hall.



Engineering professor Greg Snider, left, with graduate students in the Clean Room in Stinson-Remick Hall of Engineering

"We are excited to launch this new center which has an extraordinary team, some of the best and brightest researchers in the field," Seabaugh says. "We have a center-wide research focus that has everyone working together. We have experts in the semiconductor industry and the Department of Defense in collaboration. We have local partners, Innovation Park, Ignition Park, the city of South Bend and the state of Indiana to guide new technologies into new businesses. Expect great things."



Professor Alan Seabaugh will lead the new Center for Low Energy Systems Technology (LEAST).

STADIUM SNOW



BARBARA JOHNSTON

Notre Dame Stadium is covered in a blanket of snow in this panoramic photo by University photographer Barbara Johnston, but football season isn't far away. Tickets for the annual Blue-Gold spring football game go on sale at 8:30 a.m. Wednesday, March 6.

Season passes for baseball/softball and men's and women's lacrosse are on sale now.

Buy tickets by phone at 631-7356 between 8:30 a.m. and 5 p.m. Monday through Friday, or online at und.com/tickets/nd-tickets.html. The Box Office is located in the Purcell Pavilion lobby, open 8:30 a.m. to 5 p.m. Monday through Friday.

NEWS BRIEFS

Panos Antsaklis, the H. Clifford and Evelyn A. Brosey Professor of Electrical Engineering, was awarded an honorary doctorate (Docteur Honoris Causa) by the University of Lorraine (Universite de Lorraine), Nancy, Lorraine, France. The award ceremony took place on Dec. 3 in Metz, France.

The Rev. Dr. Maxwell E. Johnson, professor of liturgical studies in the Department of Theology, has been elected vice president of The North American Academy of Liturgy (NAAL), an ecumenical and interreligious association of liturgical scholars who collaborate in research concerning public worship, at its annual meeting in January.

At a reception hosted by The Liturgical Press and during a session of The Problems in the Early History of Liturgy, Johnson was also officially presented with a Festschrift in honor of his recent 60th birthday: "A Living Tradition, On the Intersection of Liturgical History and Pastoral Practice; Essays in Honor of Maxwell E. Johnson," edited by former doctoral students David Pitt, Stefanos Alexopoulos and Christian McConnell (Collegeville: The Liturgical Press, Pueblo, 2012).

Peace Corps' annual list of the top volunteer-producing mid-sized colleges and universities across the country includes Notre Dame for the 13th year in a row. With 23 alumni currently serving overseas as Peace Corps volunteers, the University ranks 18th and remains a solid source of individuals committed to making a difference at home and abroad. Since the agency was founded in 1961, 865 Notre Dame alumni have served as Peace Corps volunteers.

Hilary Flanagan, formerly director of career services at John Carroll University, has been appointed director of career services. Flanagan replaces Lee Svete, who left the post to become Notre Dame's associate vice president of career and professional development in July 2012.

Pierpaolo Polzonetti, an associate professor in Notre Dame's Program of Liberal Studies and Sacred Music at Notre Dame program, has won the Lewis Lockwood Award for his book "Italian Opera in the Age of the American Revolution" (Cambridge University Press).

MAKING A DIFFERENCE

Robinson Center 'Photoformers' use photography to document history

Students photographed Northeast Neighborhood residents

BY GENE STOWE, FOR NDWORKS

When the Robinson Community Learning Center asked **Jacquie Dickey** to update the set of portrait photographs she made for the center's hallway a decade ago, Dickey developed an alternative angle: She'd teach photography to children at the center, and they'd shoot a gallery of neighbors with their stories.

A dozen children ages 8 to 16 in the Robinson "Photoformers" club spent last year working with Dickey and AmeriCorps member Lu Ella Webster to master the skills and make the Northeast Neighborhood contacts for the project. They unveiled the resulting "This Little Light of Mine" exhibit to an enthusiastic crowd of family and friends on Jan. 25.

"It's always been part of our mission to serve the Northeast Neighborhood," says center manager **Jennifer Knapp Beudert**. "I think the work that the Photoformers have done this year really has embodied that mission. They've learned about

photography. They learned how to use the camera.

"They've also learned about photography as a way of documenting history. They used those skills to go out into the neighborhood and learn about the residents. It was really, really wonderful. For them to go out into the neighborhood, that's what this was all about."

Thanks to the Photoformers, Knapp Beudert says, she learned that the neighborhood once occupied by the Pokagon Band of Potawatomi Indians had been bought by Notre Dame founder Rev. Edward Sorin, who sold lots for \$25—mostly in exchange for labor or chickens—to Irish Catholic immigrants who built Sorinsville.

"The neighborhood's changed quite a bit since then, and it continues to evolve and change," she says.

Photoformers, who visited the Center for History, the Natatorium and the Snite Museum to learn about photography as a way to record history, gathered stories and wrote poems about the 23 residents they photographed. Some read their poems at the event, where they presented a copy of the collection to

PHOTO PROVIDED



"Photoformers" at the Robinson Community Learning Center worked with Jacquie Dickey (back row, third from right) to create portrait photos and document the lives of residents of South Bend's Northeast Neighborhood.

Center for History executive director Randy Ray.

The project was neighbor Heath Yenna's first contact with the center. Yenna, an artist, was nominated as one of the featured neighbors and came to see the result at the opening, where each participant received a copy of his or her portrait.

"They just set a time and came to my house one day," he says. "I've

never been here, but I've lived down the street on and off for years."

Photoformer Catherine Bickel, who took his picture, also wrote a poem that she read at the event, describing the encounter: "His art, and everything I saw around him expressing what comes from the soul, from the heart."

The students, with cameras on loan from the Perley Primary

Fine Arts Academy, practiced first by taking each other's pictures, exhibited at Woodnote Gallery and ND Downtown. The Community Foundation of St. Joseph County's ArtsEverywhere initiative and the Dan and MaryAnn Rogers Cross Cultural Fund from the ND Center for Social Concerns helped support the project.

NDIGD receives Sprint cell phones for research in developing countries

Smartphone-collected census data will provide baseline data for future projects

BY NDIGD STAFF

The **Notre Dame Initiative for Global Development (NDIGD)**, working in conjunction with Procurement Services, contacted mobile supplier Sprint to facilitate the donation of 20 top-of-the-line cell phones for data collection in developing countries.

Recently, monitoring and evaluation researchers at the NDIGD collected a census in Uganda's Nnindye Parish in support of The Ford Family Program in Human Development Studies and Solidarity. The census project provides current information on the population of the Nnindye Parish, where the Ford Program has been engaged in community-led development work since 2008.

The census data was collected in November 2012 with the participation of the outreach program in the Uganda Martyrs University and 20 local enumerators that worked during nine days in the parish.

NDIGD monitoring and evaluation specialist **Juan Carlos Guzman** traveled to Uganda to conduct the census.

Data from the census will provide baseline information for future project activities in the parish so that impact in human development can be measured through comparison of pre- and post-test circumstances.



Lakeside High School in Jinja, Uganda.

The census questionnaire consisted of several topics: demographics, employment, education and health access. The geographical position was also collected using the GPS technology available in the cell phones.

The evaluation research team includes the Ford Program Research Director **William N. Evans** and recent Notre Dame Ph.D. and current assistant professor at DePaul University, **Luke Chicoine**. The latter also supported the deployment of the census in December.

For the census the team collected information from 1,212 households, 5,657 individuals and 1,161 children 5 years old or younger.

The survey found that 1,800 individuals reported being ill in the last month, and 83.5 percent consulted someone regarding the illness.

Of those who did seek medical care, only 32 percent visited the

Nnindye Health Center (NHC). Another 30 percent went to a nearby hospital, and 5 percent consulted the community health care distributor.

Most of the illnesses (70 percent) lasted seven days or fewer. For minor illnesses, only 29 percent visited NHC. Interestingly, 70 percent to 75 percent of the sample report having their children vaccinated, compared to vaccination coverage of approximately 95 percent as reported by

NHC.

NDIGD specializes in performing monitoring and evaluation to determine the impact for global development projects. The data collected by the research team will enable the Ford Family Program to understand the impact of the updated technology and health outcomes when health center workers are able to start sending messages—to remind women of prenatal or well-baby appointments or to spread the word when supplies such as anti-malarial bed nets or vaccines become available.

The mobile health project is overseen by Ford Program Director **Rev. Robert Dowd, C.S.C.**

Tom Marentette of the Office of Information Technology is working with the team to provide the new technology to the village health teams. He will be traveling to Uganda in mid-January to install the required systems and train the initial users.

FIGHTIN' IRISH FIGHTIN' CANCER

2013 RELAY FOR LIFE MOVES TO THE COMPTON FAMILY ICE ARENA

BY CAROL C. BRADLEY, NDWORKS

The 2013 **ND Relay for Life** takes place 6 p.m. Friday, April 12, through 9 a.m. Saturday, April 13, at a new location—the Compton Family Ice Arena.

It's a chance for the campus community to come together to raise funds for cancer research, benefiting the American Cancer Society.

Honorary chairpersons are **Marc Burdell**, director of the Alumni Association and survivor of follicular lymphoma, and **Teresa Kennedy**, Ryan Hall freshman and survivor of dermatofibrosarcoma.

Family-friendly activities during the overnight event include an open skate, inflatables, cookie decorating, face painting and balloon twisters. There will also be a silent auction, live musical performers and a broomball tournament, in addition to team fundraisers and activities. To register, visit relay.org/ndin.

The entire campus community is encouraged to "go purple"—the color of hope—during **Purple Week**, Feb. 25 through March 1. A full list of fundraisers, including Daffodil Days, an online auction, Trivia Night and more is available online at relay.org/ndin. Visit us on Facebook at Notre Dame Relay for Life.



CSI—Notre Dame style



Forensic chemistry students act as crime scene investigators

BY WILLIAM G. GILROY,
PUBLIC RELATIONS

Visitors to the University of Notre Dame's Hesburgh Memorial Library on a recent day most likely thought they'd wandered into location filming for a "CSI" or "NCIS" television episode. Yellow crime scene tape surrounded a library study area and a team of what appeared to be crime scene experts scoured the site for evidence.

However, the dramatic scene had an academic purpose. First-year students enrolled in chemistry and biochemistry professor **Marya Lieberman's** "Forensic Chemistry" course worked the Hesburgh Library crime scene as the capstone experience for the class.

The scenario involved the discovery of popular chemistry professor, **Seth Brown**, whose gunshot-riddled body was discovered in the library study area. Brown had been coerced by a suspicious note to meet someone at the library and to bring a vial of his secret "Leprechaunin" formula.

Students in Lieberman's class were divided into teams, such as fingerprints, biological evidence, and gunshot residue, and then scoured the site for evidence. They later analyzed the evidence to identify gunshot residues or blood, reveal hidden fingerprints on evidence items, match chemical traces to the Leprechaunin vial, and match the DNA of suspects to DNA found in hairs clutched in the victim's hand.

"I wanted the students to apply techniques they had learned in class in a real-world setting," Lieberman says. "This can help them see how different forensics tasks are connected. Figuring out what happened in a crime scene scenario is very engaging: Students become invested in solving the crime and so they have a reason to care about doing the lab work carefully."

The real-world nature of the experience was enhanced as library staff, other students and campus visitors surrounded the crime scene asking questions, taking photographs and making helpful offers to clean up the messy scene.

"There was some confusion at the scene initially, particularly when the crowd of librarians gathered, but that was quickly sorted out and the teams got their evidence quickly and

efficiently," Lieberman says.

Three suspects were identified at the scene and provided statements to the police. All the suspects were tested to see if they had fired a gun recently, but none had.

"The students created a timeline and a theory of the crime based on witness statements and physical evidence from the crime scene," Lieberman says. "They showed that the type of bullets and powder used in the crime did not leave conventional gunshot residue traces, so the negative tests for gunshot residue on the hands of all three suspects did not provide evidence of innocence."

Once the teams had collected finger and foot prints, gunshot residue and ballistics evidence, blood and DNA evidence, and chemical substance evidence, they returned to Lieberman's labs to analyze the crime scene data.

"The students took their jobs very seriously once they had the evidence back in the labs," Lieberman says. "They coordinated the different analytical tasks and they carried out the work carefully and with good documentation to ensure that their findings would stand up in court."

"Several of the students even returned to the crime scene with the victim's shirt to try to recreate the location of the gunshots, and they were able to establish that the gunshots were fired from a region where several footprints were also found."

And just like on TV, the students nailed the perp.

"They proved that one suspect stepped in blood at the crime scene by matching a footprint and blood on her shoe, and they used DNA evidence to show that several of her hairs were found in the victim's hand. She also had a packet of a chemical substance that turned out to be Leprechaunin stashed in her jacket pocket," Lieberman says.

Case closed.

NDSP CrimeReports offers near real-time crime reports



Displays information in an easily-understood graphic format

BY BRITTANY COLLINS, NDWORKS

Notre Dame Security Police (NDSP) has teamed up with CrimeReports, an online crime data mapping service, to provide nearly real-time information about crime on campus.

The map, accessible online at ndsp.nd.edu/crime-information-and-clery-act/safety-beat-map, is a customizable graphic that shows various incidences of crimes reported around campus.

"CrimeReports partners with police agencies and pulls information directly from police departments' reporting systems, and it updates the crime map," says **Keri Kei Shibata**, assistant chief for safety services. NDSP will regularly look over the map to make sure the information reported is accurate, she says.

The interactive map posts pins where incidents were reported, along with small icons symbolizing what type of crime occurred. Clicking on a pin will open a pop-up that gives more information about the incident. Information can be sorted by dates and types of reports. The map also includes a tab labeled "incident details," where CrimeReports breaks down the specified data into charts and graphics to more easily identify trends. The most common incidents at Notre Dame are thefts and liquor offenses.

"It's a great tool for police departments," says Shibata. "We have our own account and can do some more (in-depth) analytics with the crime data. We can look at certain areas, types of crime, days of the week. We're encouraging our officers to use it to look at the area they're assigned to see how they can be patrolling—if there have been a lot

of bike thefts, they can look at the time of day, and be out there and pay special attention to the bike racks."

The information NDSP provides is strictly for the Notre Dame campus and the areas the department patrols, but Shibata says the Mishawaka and South Bend police departments are both currently using the program. St. Joseph County does not provide information to CrimeReports.

Reports of incidents are mapped as accurately as possible, Shibata says, but addresses are not always specific: "If something happens in the middle of South Quad or on either end of South Quad, it'll show up on the map in the middle of South Quad."

The information is available to anyone who is interested. "Anyone from the public can go in and look at it. You can set up your own account, and set up alerts for the areas you're interested in."

People are able to set up a free account with CrimeReports to have email alerts sent to them. Users can tailor the alerts to specific areas and different kinds of crime, and can set up multiple alerts centered around, for example, the user's workplace, home and children's school. CrimeReports also has an iPhone app available free in the iTunes store.

An additional benefit to teaming with CrimeReports, Shibata says, is that users can also submit anonymous tips to NDSP. "We had a burglary at Jordan Hall of Science that was reported at 9 a.m. on Dec. 3," Shibata says. "Maybe I work at Jordan Hall and I get an alert, and I think, 'Hey, I saw something suspicious that I didn't think much of then.'" A button on the website allows users to submit tips to NDSP, who can then contact the submitter for more information using TipSoft, a software program that keeps the tipsters anonymous.

Ambassador Program puts friendly face on officers

NDSP program helps create a safer campus

BY BRITTANY COLLINS, NDWORKS

Notre Dame Security Police officers knew they needed to find a way to get word out about the number of services they offer to faculty and staff, especially to new employees who may not know all the department does.

Through its Ambassador Program, the department reaches out to employees on a face-to-face basis to introduce itself and its services.

Pat Holdeman, police officer and Ambassador coordinator, wants new employees in particular to know that "the most important thing that we do is help people to be safe here."

So he gets a list of new employees from human resources each month and sends out a mass email, offering to set up a convenient time for one of the eight officers who participate to meet with the employees to talk about the services available through

NDSP and answer any questions they might have.

"We can go to their office or cubicle or wherever they work," Holdeman says. "We don't make them come to us. We can go to wherever it's convenient."

The meet-and-greet takes 10 to 25 minutes, Holdeman says. Officers will talk about NDSP and its services, such as helping people if they lock their keys in their cars or have a dead battery, as well as addressing safety concerns and escorting people to their vehicles. One program that Holdeman likes to emphasize is RAD, or Rape Aggression Defense, which trains

women especially to improve their self-defense skills.

"We try to put a friendly face on the department," Holdeman says. "As a police department, we do much more for our community than I see

elsewhere. This helps put a face on a badge. If people get to know us on a personal level, they get to trust us more, which creates a safer campus."

Employees also receive a goodie bag filled with more information about NDSP along with treats such as coupons and a water bottle. While NDSP targets new employees, the program is available to anyone

who would like to know more about the department. Officers will also talk to groups of people. To learn more, contact Holdeman at pholdema@nd.edu.



Holdeman

Got a story idea?
Send it to ndworks@nd.edu

CELEBRATING 30 YEARS

Barbara Johnston

**MIKE MCCAUSLIN**Associate director
of Risk Management
and Safety

Mike McCauslin, who marks his 30th anniversary at Notre Dame this month, joined the University on Feb. 1, 1983, as an environmental and safety specialist in an office that was then called Environmental Health and Safety.

When he started, he says, the office was small—he and director Bob Zerr. “And we had an administrative assistant half a day a week. We had no computer. Our offices were located in the Health Center (now St. Liam Hall).”

The changes over 30 years, he says, have been phenomenal. “Whether you look at the footprint of the University or the number of staff or the way we do things, it’s changed. I think for the better. One of the best things, here toward the end of my current tenure, has been the creation of the Office of Safety.”

Risk Management and Safety has always maintained a close relationship with the Notre Dame Security Police and the Notre Dame Fire Department, McCauslin notes. “The creation of the Office of Campus Safety has made a tremendous difference in enhancing the safety of the community. The safety of students, staff and guests is our primary concern. I consider myself extremely fortunate to be a part of those changes.”

PRESIDENTIAL ACHIEVEMENT AWARDS**NOMINATIONS OPEN FOR PRESIDENTIAL AWARDS**

Nominations are being accepted through Friday, March 8 for the annual **Presidential Achievement Award**, **Presidential Values Award** and **Presidential Leadership Award**. All are designed to reward and recognize any regular staff employee, exempt or nonexempt, whose significant achievements exemplify the University’s core values (integrity, accountability, teamwork, leadership in mission and leadership in excellence). Awards are presented at the annual Service Recognition dinner in May. Nominate a colleague online for any of the three awards at hr.nd.edu/awards-recognition.

PRESIDENTIAL ACHIEVEMENT AWARD

Nominees should have accomplished a significant achievement in one or more of the following areas: an improvement in productivity, a creative solution to a significant problem, a breakthrough effort that resulted in extraordinary innovation or improvement, a contribution that significantly impacted the University’s long-term success or a suggestion that resulted in a reduction in costs.

PRESIDENTIAL VALUES AWARD

Designed to reward and recognize individuals who live the University’s mission and are a role model exemplifying all of the core values.

PRESIDENTIAL LEADERSHIP AWARD

Designed to recognize any regular staff supervisor, exempt or nonexempt, for their outstanding servant leadership.

SERVICE ANNIVERSARIES

The University congratulates the following employees who celebrate significant service anniversaries in January and February, including 30-year-employee **Michael T. McCauslin**, Risk Management and Safety.

25 years

Joan J. Golubski,
Army ROTC
Ella M. Ross and
Steven D. Weyer, Food Services

Cynthia L. Rossner,
EIS – Application Services
Kathleen C. Russell,
AgencyND

20 years

James A. Kieft, Office of
the Controller
Jeffrey M. Marchant, physics
Lynn A. Miller, security

10 years

Katerina Y. Araman, security
Charles J. Castline,
student accounts
Morten R. Eskildsen and
Christopher F. Kolda, physics
Richard C. Kohler,
development

15 years

Kristina A. Baker,
Food Services
Jill E. Donnelly, development
Timothy L. Pitts, security
Mary Anne Pryde, Morris Inn

Nga B. Le, Custodial Services
Pamela Piechocki,
Office of Housing
Gina R. Pilarski, Facilities
Patti J. Reinhardt, Gigot Center

NEW EMPLOYEES

The University welcomes the following employees who began work in **December** and **January**:

Christopher P. Abram, English
Neil Arner, theology
Andrew N. Balhoff,
residence halls
Peter Barker, chemistry and
biochemistry
Patricia C. Bellm, Institute
for Church Life
Lindsey P. Bennett, **Mayuri
Changede**, **Courtney A.
LaVere** and **Brandon Tabor**,
development
Frank A. Bouchard and
Julia M. Stoltzfus,
biological sciences
Kristine A. Butz, financial aid
Timothy E. Cotton, utilities
Sabine Doering, German and
Russian languages and literatures
Sheri Egendoerfer,
human resources
Yi Fang, Office of the Associate
Provost for Internationalization
Hilary Flanagan and **Tara
Ladewski**, Career Center
Sarah Gaetano, Office of
Academic Mission Support
Carrie Gates Pluta,
College of Arts and Letters
Regina E. Gesicki, Gender
Relations Center
Sandra Glavas,
executive education
Alan Hamlet, civil engineering
and geological sciences
Scott S. Hampton and **Dodi
Heryadi**, Center for Research
Computing
Elizabeth A. Harter,
public relations
Jonathan Hartzler and **Zheng
Wang**, Hesburgh Libraries

Laura J. Heideman,
Kroc Institute
Robert C. Henry,
Landscape Services
David Hoelzle, aerospace and
mechanical engineering
Kaycee Huston, security
Michael T. Kaiser, Office of
the Vice President for Finance
Bryce Karasiak, varsity strength
and conditioning
Gurleen Kaur, EIS – Application
Services
Bridget E. Keating, Audit and
Advisory Services
Susan Lister,
Internal Communications
Curt A. Lynn, recruitment
and communications
Molly E. Mahoney,
Compton Family Ice Arena
Luca Marcozzi, Nanovic Insitute
Brandy S. Martinez, psychology
Mark K. Naman and **Candace
Corbett**, Annual Giving Programs
Sergio Porres, Academic and
Administrative Services
Raymond N. Preston, student
development and welfare
Therryn R. Rassi, School
of Architecture
Laura M. Schmucker,
management
Kate Schuenke Lucien, Alliance
for Catholic Education
Mary C. Skaggs, Shared Services
Benjamin Tovar, Computer
Science and Engineering
Cynthia S. Troyer, Office of the
Vice President for Student Affairs

**University rental
properties available**

Notre Dame owns multiple single-family homes near campus that are available to rent. The homes are unfurnished, one- to four-bedroom units, and can be leased at reasonable rates. The University has hired Bradley Residential Management to oversee and maintain these properties. For more information on the current list of available homes, lease rates and other details, call 631-0500 or email ndrentalhousing@bradleyco.com.

— NEW FEATURE THIS MONTH —

The Arts

at Notre Dame

Visit performingarts.nd.edu and create an account or log in to view faculty/staff and student discounted ticket prices, or contact the ticket office, 631-2800. Ticket prices listed are the faculty/staff rate.

THE METROPOLITAN OPERA LIVE IN HD

Prices for all Met Opera Live in HD performances are \$23, \$16 for children and students of all ages.

Rigoletto

Encore performance 1 p.m.
Sunday, Feb. 24

Director Michael Mayer has placed his new production of Verdi's towering tragedy in Las Vegas in 1960.

Parsifal

Noon Saturday, March 2; encore performance noon Saturday, March 9

Jonas Kaufmann stars in the title role of the innocent who finds wisdom in François Girard's new vision for Wagner's final masterpiece.

Francesca da Rimini

Noon Saturday, March 16; encore performance noon Sunday, March 24

Zandonai's compelling opera is inspired by an episode from Dante's "Inferno."

MUSIC

Metropolitan Opera's Isabel Leonard, mezzo-soprano

Department of Music
7 p.m. Wednesday, Feb. 27; \$20

Highly acclaimed for her "passionate intensity and remarkable vocal beauty," Isabel Leonard continues to make waves in the world of classical music both at home in the United States and abroad. Leonard is the recipient of numerous prestigious awards, most recently the Beverly Sills Award (2011).

Notre Dame Symphony Orchestra Winter Concert

Department of Music
8 p.m. Friday, March 1

The concert program will include Mozart's "Jupiter" symphony and selections from Gustav Holst's "The Planets." Tickets are \$5 for faculty and staff, \$4 for senior citizens and \$3 for children (all ages). Family friendly—all ages are welcome.

Chamber III - Slavic Heritage

June H. Edwards Chamber Series
3 p.m. Sunday, March 10; \$17

The June H. Edwards 2012-2013 Chamber Series concludes with a program featuring guest artist and South Bend Symphony Orchestra Principal Cello Lara Turner.

Altan

Presenting Series
7 p.m. Friday, March 22; \$36

Altan is among the finest traditional Irish ensembles touring today, playing the music of Donegal (Northern Ireland) and Scotland. Pre-performance talk on the Celtic music tradition (free to ticket holders) begins one hour before curtain.

THEATER

Shadows of the Reef

Department of Film, Television, and Theatre
Philbin Studio Theatre

7:30 p.m. Thursday through Saturday, Feb. 21 through 23; 2:30 p.m. Sunday, Feb. 24 and March 3; 7:30 p.m. Tuesday through Saturday, Feb. 26 through March 2; \$12

A young boy from a Filipino fishing village has died while working as a diver on a Leviathan fishing trawler, one that uses the controversial Muroami style of fishing that has since been outlawed. *Event includes mature or adult content.*

L.A. Theatre Works presents Pride and Prejudice by Jane Austen

Presenting Series
7:30 p.m. Saturday, Feb. 23; \$32

Celebrate the 200th anniversary of Austen's classic.

People

National Theatre Live
7 p.m. Thursday, March 21, \$18

Britain's most celebrated comic playwright Alan Bennett reunites with director Nicholas Hytner ("The Madness of King George," "The History Boys," "The Habit of Art") for this hilarious new play.

DANCE

Alvin Ailey American Dance Theater

Presenting Series
7 p.m. Tuesday, March 5, and 7 p.m. Wednesday, March 6; \$50

The incomparable company comes to Notre Dame! *Note: Both performances are sold out.*

FILM

Films are screened in the DeBartolo Performing Art Center's Browning Cinema; tickets are \$6 for faculty and staff.

Academy Award Nominated Animated Short Films (2012)

6:30 p.m. Friday, Feb. 22, and 3 p.m. Saturday, Feb. 23.

Academy Award Nominated Live-Action Short Films (2012)

9:30 p.m. Friday, Feb. 22, and 6:30 p.m. Saturday, Feb. 23.

Academy Award Nominated Documentary Short Films (2012)

9:30 p.m. Saturday, February 23

Don't miss this unique opportunity to see a selection of films nominated in the Best Animated Short Film, Live-Action and Documentary categories in advance of the Sunday, Feb. 24, Academy Awards broadcast.

Gimme Shelter (1970)

Meg and John P. Brogan Classic
100 Film Series
7:30 p.m. Wednesday, Feb. 27

This landmark documentary presents a harrowing portrait of the ill-fated 1969 Rolling Stones performance at Altamont Speedway.

Barbara (2012)

Nanovic Institute Film Series
7 p.m. Thursday, Feb. 28

Set in East Germany in 1980, "Barbara" centers on a young doctor who has applied for an exit visa from the GDR. As punishment, she is transferred from her prestigious post in Berlin to a small pediatric hospital in the country.

Middle of Nowhere (2012)

6:30 p.m. Friday, March 1

Winner of the Best Director Award at the 2012 Sundance Film Festival, "Middle Of Nowhere" follows Ruby, a bright medical student who sets aside her dreams and suspends her career when her husband is incarcerated.

Anna Karenina (2012)

6:30 p.m. and 9:30 p.m. Saturday, March 2; 3 p.m. Sunday, March 3

The third collaboration between actress Keira Knightley and director Joe Wright ("Pride & Prejudice," "Atonement") is a bold, theatrical vision of Leo Tolstoy's epic love story.

Even the Rain (Tambien la lluvia) (2010)

History on Film
7:30 p.m. Wednesday, March 6
English and Spanish with English subtitles

A Spanish film crew helmed by idealistic director Sebastian (Gael García Bernal) and his cynical producer Costa (Luis Tosar) come to Bolivia to make a low-budget revisionist epic about the conquest of Latin America by Christopher Columbus.

Hannah Arendt (2012)

Nanovic Institute Film Series:
Contemporary European Cinema
7 p.m. Thursday, March 7
English and German with English subtitles

The sublime Barbara Sukowa reteams with director Margarethe von Trotta ("Vision," "Rosa Luxemburg") for her brilliant new biopic of influential German-Jewish philosopher and political theorist Hannah Arendt.

Holy Motors (2012)

6:30 and 9:30 p.m. Friday, March 8; 6:30 and 9:30 p.m. Saturday, March 9; 3 p.m. Sunday, March 10

French with English subtitles
Join Monsieur Oscar on his rollicking, soulful journey by limousine through the streets of Paris as he transforms into multiple characters for a series of mysterious "appointments."

Bully (2012)

7 p.m. Thursday, March 14

Directed by Sundance and Emmy-award winning filmmaker Lee Hirsch, "Bully" is a beautifully cinematic, character-driven documentary on a growing crisis in America's schools. The film offers insight into the often cruel world of the lives of bullied children.

Not Fade Away (2012)

6:30 and 9:30 p.m. Friday and Saturday, March 15 and 16

At the peak of the British Invasion, a group of friends see the Rolling Stones on television and decide to form a rock 'n' roll band.

Finian's Rainbow (1968)

Family Films
3 p.m. Sunday, March 17

In Rainbow Valley, Finian (Fred Astaire) plants a leprechaun's crock of gold in order to "make it grow." His daughter (Petula Clark) doubts this bit of malarkey until Og the leprechaun arrives.

Slacker (1991)

Cinema Classics
7:30 p.m. Wednesday, March 20

A day in the life of a loose-knit subculture of marginal, eccentric and overeducated citizens in Austin, Texas, unfolds in one of the key American independent films of the 1990s.

Rust and Bone (2012)

Nanovic Institute Film Series:
Contemporary European Cinema
6:30 and 9:30 p.m. Friday, March 22; 3 p.m., 6 p.m. and 9:30 p.m. Saturday, March 23

French with English subtitles

A marine animal trainer and a brutish bouncer develop a relationship of strength and emotional dependence following a tragic accident.

Monty Python's The Meaning of Life (1983)

Midnight Movies
11:59 p.m. Saturday, March 23

The satirical six take up the monumental task of explaining the meaning of life.

IN THE SPOTLIGHT



BACH'S LUNCH

Bring your lunch and join the Department of Music for a relaxed (and free!) noontime concert in the DeBartolo Performing Art Center's Penote Performer's Hall. Upcoming performances take place at 12:10 p.m. Fridays, Feb. 22, March 1 and April 5.

BEHIND THE SCENES: LANDSCAPE SERVICES



MATT CASHORE

A shout-out to the dedicated 35-member crew of Landscape Services, who work three shifts (starting at 2 a.m.) to keep parking lots, streets and sidewalks cleared of snow and ice so the rest of us can get to work! Front row, left to right: Matt Brazo, Tammy Bergl, Jason Storms, Jeremy Ware, gap, front row continued: Dennis Krol, Dennis Payne, Cheryle Thompson, Danny Williams, Eric Schramm, Brian Anders, Charlie Henry. Back row, left to right: Dan Vineyard, Jason Pope, Jeff Coates, John Rehmels, Jane Lewinski, John Zimmerman, Gary Chew, gap, back row continued: John Mackowicz, Bill Willard, Tracy Dipert, Ron Spitaels. Not pictured: Roland Rosander, Scott Clark, Chris Granger, Terron Phillips, Jeff Cambrin, Kameron Riddle, Bruce Critchlou, Annie Tharp, Tracy Grove, Jeff Fox, Mike Spice.

FOOD SERVICES NEWS



PHOTO PROVIDED

CHEF OF THE YEAR

Ralph Pieniazkiewicz, chef at Moreau Seminary, has been named "Chef of the Year" by the American Culinary Federation South Bend Chef and Cooks Association. The award recognizes an outstanding culinarian who works in a full-service dining facility and demonstrates the highest standard of culinary skills.

Pieniazkiewicz is also recognized for his advancement of American cuisine, and giving back to his profession through training of students and apprentices.

STAFFERS LEARN FROM MASTER PASTRY CHEF

"Cake Baking, Constructing and Decorating" was the name of a hands-on, four-day seminar taught by Certified Master Pastry Chef Albert Imming for 12 Food Services staff members. The 12 were accredited two Continuing Education Units by the American Culinary Federation upon completing the training.

Staffers received instruction in the proper preparation, baking, unmolding and storing of yellow, chocolate and pound cakes; making white butter cream and European butter cream icing; cake slicing, building, filling and icing along with techniques for making marzipan flowers.

The bakers also learned Imming's techniques for cake decorating. Each participant was required to produce three decorated cakes: one decorated with butter cream, one covered with rolled fondant and one covered with marzipan flowers, ending with a competition for the best-decorated marzipan cake. The competition was won by **Laura Johnson**, Food Services baker.

Johnson

Staffers receive ACF honors

BY COLLEEN O'CONNOR

JOHNSON TAKES GOLD MEDAL IN FIRST PROFESSIONAL COMPETITION

In early January, Notre Dame Food Services baker **Laura Johnson** competed in Madison, Wis., in a two-day American Culinary Federation-sanctioned competition hosted by the Madison ACF Chefs Association.

Johnson took first place and was awarded a gold medal in the cold composed plated dessert competition with her petite mincemeat chiffon pie with cranberry compote, cranberry sauce and orange sherbet on nougat.

Her warm chocolate banana strudel with crème Anglaise, roasted pineapple and strawberry sauce took second place and a silver medal in the hot pastry competition.

Although Johnson had previously competed in the student categories, this was her first competition as a professional.

BRITTANY COLLINS



- NANCY WALSH -

SHE LOVES HER JOB

Work with student government is fulfilling

BY BRITTANY COLLINS, NDWORKS

Every day, Nancy Walsh gets to see the students she loves to work with.

If they're not coming through the door, there are the dozens of pictures of former students Walsh has pinned to boards in the office in LaFortune where she works.

Walsh has found a great fit in her job as student government administrative assistant. She relishes her daily interactions with students, staff and faculty.

Walsh works with the Student Government, class officers and Student Union Board. Her duties involve arranging meetings, helping with projects and general clerical work. "Most of my work is with student government and the student body president and vice president," she says. "If somebody needs something, that's what I'm here for."

She's worked for the University for 17 years, to her surprise. "Honestly, I was surprised when I got my letter (marking her 15-year anniversary) from the president. I have been in my position full-time for 11 or 12 years. The time has gone by very fast."

With a background in social work and counseling, Walsh was working for Educational Talent Search when

she decided one day to apply to her current position. "If I was going to work at a university, I wanted to work with students directly," she says. "I believe in education and hoped this job would allow me to interact with a broad range of people."

Her experience is helpful in this role, she says. "I think my people skills come in handy. You have to like people a lot, because every year you have new people to work with. You can tell, when a student walks in, when they're having a bad day. You can tell if they're a little homesick," she says, "or if they did very well on an exam in a class they were struggling with." Walsh is always there for the students to cheer them up or celebrate their achievements.

One of her favorite aspects of the job is going to the Student Leadership Awards Banquet every year, where she gets to find out what her students have accomplished. "Many of the students I work with are very humble about the amazing things they do. I know they do good things, I just don't always know what they are until they're recognized at the dinner."

Walsh says the best part of her job is staying in touch with the students after they graduate. "I miss them all after they leave," she says. "I love staying in their lives and watching them change the world. It's such an honor to stay in touch with them and see the fabulous things they're doing."

"I truly love my job every day," Walsh says. "It's hard to have a bad day when you see so many smiling faces, students anxious to tell you what is going on in their classes or with their families. I feel like I have the perfect job."